

Wholistic Veterinary Care
Robin L. Cannizzaro D.V.M., C.V.A.
26139 Halsey Road
Brooksville, Florida 34601
Office: 727-528-0298 | 352-796-2648 | Fax: 352-796-1231

NOTE: If you are using an iOS (Apple/MAC) device, you must print the Customer Policy Agreement to sign and send it to wholisticvet@bellsouth.net Thank you for your understanding.

POLICY AND CHARGES

Please read and sign below acknowledging and accepting our policies and treatment.

I thank you for choosing Wholistic Veterinary Care for your pet's wellness care and treatment. We are a holistic facility offering homeopathic treatment, acupuncture, spinal adjustment, herbal therapy, and Bowen therapy. We would be happy to refer you and your pet upon your request to another Veterinarian for allopathic (drug therapy treatment) or a Veterinary Specialist.

I will be choosing the holistic modality that is appropriate based upon my physical evaluation and historical evaluation of your valued family member.

Our current charges are \$270.00 per hour and include all review of records, correspondence with any Veterinarian's involved with your pet's care, all time spent with Dr. Cannizzaro including examinations, medical procedures, and consultations in person or by phone. Diagnostic procedures, medications, supplements, and surgeries are additional charges and not included in the hourly rate.

We have a missed appointment fee of \$100.00 for initial appointments or multiple pet appointments if appointments made either in our office or by telephone are not changed or canceled within twenty-four (24) business hours of your appointment time.

When canceling an appointment, we require all customers to call the office at 727-528-0298 at least twenty-four (24) hours before the scheduled appointment time. Email cancelations are not accepted.

HOURS OF OPERATION

Monday through Thursday 2:00 PM to 6:00 PM EST by appointment.
Friday 9:00 AM - 12:00 PM EST by appointment.

PAYMENT

We accept Visa, MasterCard, Checks, and Cash at the time of your appointment. We do not accept billing of any kind.

We keep your credit card securely on file to charge for any phone consultations, missed appointments, or medication that must be sent via mail to you.

We appreciate your understanding and acceptance of our policies.

We value your time and appreciate your understanding should we be late for your appointment due to an emergency or a client needing more time than anticipated. Due to

the unique nature of our practice, we give individual attention to each client and see only one client at a time.

By consenting below, you (as our client) understand, accept and give permission to charge any missed appointments, medication, telephone appointments, and any other service rendered by us to your credit card unless alternate arrangements have been approved by Dr. Robin Cannizzaro for payment of such services rendered.

Thank you for your trust in our care and we look forward to working with you to assist your pet to achieve the best possible long-term health.

I have read, understand, and accept the policies set forth above:

Signature

Printed Name

Date